



UTC Aerospace Systems

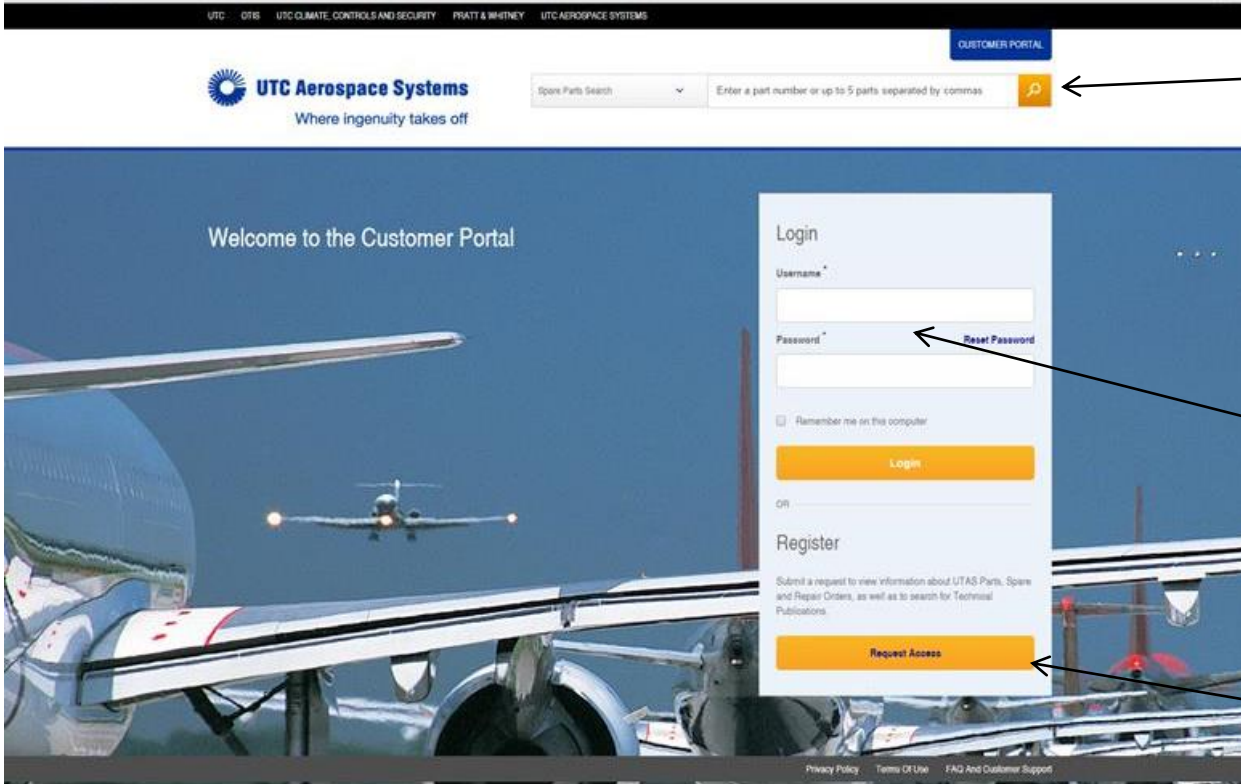
How to Search for Parts

UTAS Customer Portal User Guide

www.customers.utcaerospacesystems.com



PART SEARCH



This search box can be found at the top of every page throughout the site.

You can search for a part without logging in to find out who to contact for more information.

Enter your user credentials to enter the site and see information tailored to your company

If you are not a registered user you can click here to request access. There is another User Guide that can take you through the Registration process

PART SEARCH (CONTINUED)

The screenshot displays the UTC Aerospace Systems Customer Portal. At the top, a navigation bar includes links for UTC, OTIS, UTC CLIMATE, CONTROLS & SECURITY, PRATT & WHITNEY, and UTC AEROSPACE SYSTEMS. A user is logged in as 'Welcome Usa_user' with a 'Log Out' link and a 'CUSTOMER PORTAL' button. The UTC Aerospace Systems logo and tagline 'Where ingenuity takes off' are on the left. A search bar is prominently featured with the text 'Spare Parts Search' and a dropdown arrow, followed by the input field 'Enter a part number or up to 5 parts separated by commas' and a search icon. Below the search bar are links for 'My Account' and 'Cart (0)'. The main content area shows a 'Welcome to the UTAS Customer Portal' message and a 'DASHBOARD' section with buttons for 'Spare Orders', 'View Order History', 'Repair Orders', and 'View Repair History'. A left sidebar contains links for 'My Account', 'Dashboard', 'Profile', 'Address Book', and 'Spare Order History'. An orange arrow points from the search bar to the explanatory text on the right.

Upon logging into the website, you will be presented with some recent activity associated with your company. You can return anytime by clicking the Home or My Account links found on every page.

Searches are done using this field at the top of every page

PART SEARCH (CONTINUED)



We offer both Spare Part Search and Repair Capability Search.

From the drop down, select the type of search you wish to execute.

Enter a single part number, up to 5 part numbers (separated by a comma), or enter at least 3 characters to execute a wildcard search. Click the Search icon.

Note: For wildcard searches, a maximum of 10 results will be returned. You may need to refine your search if it is too broad.

CUSTOMER PORTAL

Spare Parts Search 	Enter a part number or up to 5 parts separated by commas			
<table border="1"><tr><td data-bbox="465 939 768 972">Spare Parts Search</td></tr><tr><td data-bbox="465 972 768 1003">Repair Capability Search</td></tr></table>			Spare Parts Search	Repair Capability Search
Spare Parts Search				
Repair Capability Search				

PART SEARCH (CONTINUED)

UTC OTIS UTC CLIMATE, CONTROLS & SECURITY PRATT & WHITNEY UTC AEROSPACE SYSTEMS

Welcome Usa_user Log Out CUSTOMER PORTAL

UTC Aerospace Systems
Where ingenuity takes off

Spare Parts Search 766108

My Account Cart (1)

Home / Result For "766108"

You searched for "766108"

7 Products found

Sort by: Part Number

Part	Business Unit	Price	UOM	MOQ
766108G7	Hamilton Sundstrand	\$372.00	EA	1
P&S ASSY CROWN				
766108G6	Hamilton Sundstrand	\$373.00	EA	1
P&S ASSY CROWN				
766108G5	Hamilton Sundstrand		EA	1
P&S ASSY CROWN				
766108G4	Hamilton Sundstrand	\$373.00	EA	1

Part search results will indicate the UTC Aerospace Systems business unit who is selling the requested part.

Pricing displayed is specific to the default company account associated to your Profile. Ref. Address Book user guide.

The MOQ value can be increased, but you will not be allowed to enter a quantity lower than the default value.

Priced parts can be added to cart, but you will need to request a quote for unpriced parts.

PART SEARCH (CONTINUED)

UTC OTIS UTC CLIMATE, CONTROLS & SECURITY PRATT & WHITNEY UTC AEROSPACE SYSTEMS

Welcome Uaa_user Log Out CUSTOMER PORTAL

UTC Aerospace Systems
Where ingenuity takes off

Spare Parts Search 17144

My Account Cart (1)

Home / Result For "17144"

You searched for "17144"

Sort by: Part Number

Part	Business Unit	Price	UOM	MOQ
7005794	Hamilton Sundstrand		EA	1 1 Item Min
BLOCK ASSEMBLY, TERMINAL, INSE				
Requested P/N: 1714447 Product Notes: Part number 7005794 has superseded or replaced part number 1714447. Please reference your IPC/CMM for change authority.				
Product Notes: Please contact CSR				
1714496	Hamilton Sundstrand		EA	1 1 Item Min
DOOR LINKAGE ASSEMBLY				
Request Quote				
1714495	Hamilton Sundstrand		EA	1 1 Item Min
OUTLINE: DOOR LINKAGE				
Product Notes: PMA approval pending				

Product Notes will provide details about supersedures and replacements, or they may direct you to contact a third party for sourcing details.

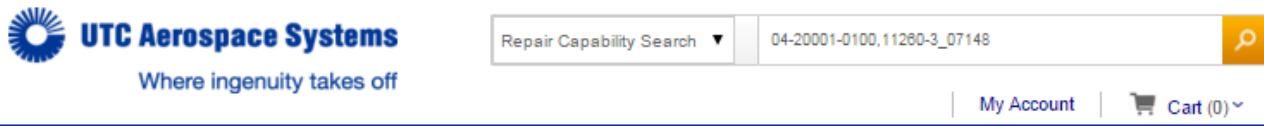
For parts that can not be procured online, you can contact a Customer Support Representative (CSR) who can help you.

PART SEARCH (CONTINUED)

Repair Capability Search will return information about repair locations who service the requested part number.

A link to UTC Aerospace Systems repair plant details is provided.

Also, when a CSR is identified, you can also click Inquire About Repair to contact them directly.



Home / Result For "04-20001-0100,11260-3_07148"

You searched for "04-20001-0100,11260-3_07148"


3 Products found

Sort by:	Part Number	▼
Part	Business Unit	Repair Location
04-20001-0100	KIDDE	Http://Utc.aerospacesystems.com/Customerservice/Search/Pages/Inquire About Repair.aspx?
CABLE ASSY. (PIN) (100 CM LG)		SSID=247

PART SEARCH (CONTINUED)

UTC OTIS UTC CLIMATE, CONTROLS & SECURITY PRATT & WHITNEY UTC AEROSPACE SYSTEMS

Welcome Usa_user Log Out CUSTOMER PORTAL

 UTC Aerospace Systems
Where ingenuity takes off

Spare Parts Search 123123123

My Account Cart (1)

Home / Result For "123123123"

We weren't able to find any results for "123123123"

Please tell us about the part you need and we'll get back to you shortly.

About The Part You Need

Part Number

Description

Aircraft Type

CAGE Code

CMM / Revision Number

Next Higher Assembly (Optional)

Optional Comments

250 Characters left

Privacy Policy Terms Of Use FAQ And Customer Support

If the requested part number is not recognized at all, you will be prompted to complete a form which provides us more information, and we will try to help.