



UTC Aerospace Systems

How to Use the 'My Publications' Page

UTAS Customer Portal User Guide

www.customers.utcaerospacesystems.com



MY PUBLICATIONS

The screenshot shows the UTC Aerospace Systems Customer Portal. At the top, there is a navigation bar with links for UTC, OTIS, UTC CLIMATE, CONTROLS & SECURITY, PRATT & WHITNEY, and UTC AEROSPACE SYSTEMS. A 'CUSTOMER PORTAL' button is visible in the top right. The UTC Aerospace Systems logo and tagline 'Where ingenuity takes off' are on the left. A search bar for 'Spare Parts Search' is in the center, with a prompt to 'Enter a part number or up to 5 parts separated by commas'. The main content area features a 'Welcome to the Customer Portal' message. A central login and registration form is overlaid. The 'Login' section includes fields for 'Username' and 'Password', a 'Remember me on this computer' checkbox, a 'Login' button, and a 'Reset Password' link. Below this is an 'OR' separator and a 'Register' section with a 'Request Access' button. The background of the page shows an airplane in flight against a blue sky. At the bottom, there are links for 'Privacy Policy', 'Terms Of Use', and 'FAQ And Customer Support'.

Enter your user credentials to enter the site and see information tailored to your company.

If you are not registered user, you can click here to request access. There is another User Guide that can take you through the Registration process.

MY PUBLICATIONS

CUSTOMER DASHBOARD

UTC OTIS UTC CLIMATE, CONTROLS & SECURITY PRATT & WHITNEY UTC AEROSPACE SYSTEMS

Welcome April 11 Log Out CUSTOMER PORTAL

UTC Aerospace Systems
Where ingenuity takes off

Spare Parts Search Enter a part number or up to 5 parts separated by commas

My Account Cart (0)

Home / My Account

Welcome to the new UTC Aerospace Systems Customer Portal.

This website currently supports only spare and repair order related business for the Hamilton Sundstrand organization of UTC. Hamilton Sundstrand Technical Publications remain accessible at myts.hamiltonsundstrand.com. Goodrich Customer Portal and Technical Publications remain available at www.customers.goodrich.com.

Please click [here](#) for more information and frequently asked questions about these and future changes.

DASHBOARD

Spare Orders			View Order History		
Order Date 09-19-2016	Order Date 07-12-2016	Order Date 06-30-2016			
PO Number 123456	PO Number CC_RB010712	PO Number CC_RB070630			
In Process	In Process	NEWGHP_ROUT HNS In Process			

Repair Orders			View Repair History		
Order Date 09-19-2016	Order Date 09-19-2016	Order Date 09-12-2016			
PO Number REPAIR EMAIL - 1	PO Number REPAIR EMAIL - 2	PO Number REPAIR- EMAILTEST 2			
Cancelled	In Process	Cancelled			

Requested Quotes			View All Requests		
Part Number 808119-9	Part Number 22929	Part Number 777742-2			
Pending	\$100.00 Priced	Pending			

Privacy Policy Terms Of Use FAQ And Customer Support

The 'My Account' link can be found at the top of every page throughout the site. Click here to return to the User Dashboard (this page).


Customer's available publications and request statuses


MY PUBLICATIONS


REQUEST STATUS

UTC OTIS UTC CLIMATE, CONTROLS & SECURITY PRATT & WHITNEY UTC AEROSPACE SYSTEMS

Welcome UTAS [Log Out](#) [CUSTOMER PORTAL](#)

 **UTC Aerospace Systems**
Where ingenuity takes off

Technical Publications 

[My Account](#)  [Cart \(0\)](#)

[Home](#) / [My Account](#) / [My Publication](#)

My Account

- [Dashboard](#)
- [Profile](#)
- [Address Book](#)
- [Spare Order History](#)
- [Repair Order History](#)
- [Quote Requests](#)
- [Account Statements](#)
- [Invoices](#)
- [My Publications](#)**

My Publications

Publication #/ Request Date	Doc Type	Part #	Status
24-10-1 Apr 06, 2016	CMM	CE PU 1-2, CE PU 1-3	GRANTED
21-1001 Apr 05, 2016	SB	733 930	REQUESTED
001/10500-1 Apr 04, 2016	SB	104 70	REQUESTED
21-04-01 Apr 04, 2016	TR	700 104 9H0 6S0 7	REQUESTED

Customer will see publications that have been requested and the status of the request

Granted or Denied request status will stay for 30 days

Click this link on any other page to return to 'My Publications'

MY PUBLICATIONS

Your Technical Publications Library

Filter Publications

Contains: Publication #, Application, Part #

Doc Type: CMM

Is Favorite: SELECT

Search

Clear Filters

Download results as Excel

Click here to download a list of all the technical publications in your library

Favorites Icon	Publication #	Doc Type	Rev Date	Rev Number	Application	Part #	Subscription End Date	
<input type="checkbox"/>	24-21-97	CMM, CMM	01/02/1995	S	A300B2-100/200/B4-100/200/C4/F4, A300-600, DC-10	976J889-3	09/29/2016	Renew

MY PUBLICATIONS

FILTER ON AVAILABLE PUBLICATIONS

Displays the publications user has been granted access to and are available for download.

The list can be narrowed using the filters.

“Favorites” can be identified for often used books for easy access.

The screenshot shows a web interface titled "Filter Publications". It features three filter sections: "Contains" with a text input field for "Publication #, Application, Part #"; "Doc Type" with a dropdown menu currently set to "SELECT"; and "Is Favorite" with a dropdown menu also set to "SELECT". Below these filters are three buttons: a yellow "Search" button, a blue "Clear Filters" button, and a "Download results as Excel" button with a download icon. The main content area is a table with the following columns: "Favorites" (checkboxes), "Icon", "Publication #", "Doc Type", "Application", "Part #", and "Subscription End Date". The table contains four rows of publication data.

Favorites	Icon	Publication #	Doc Type	Application	Part #	Subscription End Date
<input type="checkbox"/>		21-53-96 - AI Log	AI	787-8, 787-9	7100530, 7100530H01	04/28/2017
<input type="checkbox"/>		D5078-AI15623	AI	747-100, 747-200, 747-300, 747-400, 767-300, 747-800, 747SP	792755-3, 792755-4, 792755-5, 792755-6, 792755-7, 792755-8, 792755-11, 792755-12, 792755-13, 792755-14, 792755-15, 792755-16	04/28/2017
<input checked="" type="checkbox"/>		24-10-1	CMM	Unknown	CEPU1-2, CEPU1-3	04/28/2017
<input type="checkbox"/>		21-04-01	CMM	787-8	7001049H06S07	04/28/2017

MY PUBLICATIONS

PUBLICATION EXPIRATION AND RENEWAL

Filter Publications

Contains: Publication #, Application, Part #

Doc Type: CMM

Is Favorite: SELECT

Search Clear Filters Download results as Excel

Favorites Icon	Publication #	Doc Type	Rev Date	Rev Number	Application	Part #	Subscription End Date	
<input type="checkbox"/>	24-21-97	CMM, CMM	01/02/1995	S	A300B2-100/200/B4-100/200/C4/F4, A300-600, DC-10	976J889-3	09/29/2016	Renew

Publications that are due to expire within 30 days will appear with a button to Renew access

Click on this button and the Technical Publications team will review your request for continued access to your company technical publications

MY PUBLICATIONS

PUBLICATIONS DETAILS

Filter Publications

Contains: Publication #, Application, Part #

Doc Type: CMM

Is Favorite: SELECT

Search Clear Filters Download results as Excel

Favorites Icon	Publication #	Doc Type	Rev Date	Rev Number	Application	Part #	Subscription End Date	Renew
<input type="checkbox"/>	24-21-97	CMM, CMM	01/02/1995	S	A300B2-100/20 0/B4-100/200/C 4/F4, A300-600, BC-10	976J889-3	09/29/2016	Renew

Filtered on: Application "DC-9"
20 Results for "9590", viewing items 1 to 20

Narrow Your Results Clear Filters

Sort by: Publication Number - Ascending

Publication	Type	Part Numbers	Application	Engine	Location Code	View Details	Request Access
002-9590-1	SB	9590	DC-9		RK9 99167	View Details	Request Access
27-001	SB	9590	DC-9		RK9 99167		Request Access
27-002	SB	9590	DC-9		RK9 99167		Request Access
27-000/112	SB	9590	DC-9		RK9 99167		Request Access
27-006	SB	9590	DC-9		RK9 99167		Request Access
27-40-01	CMM	9590-1 9590-6	DC-9 MD-80 MD-90		RK9 99167		Request Access
27-40-01 - AI Leg	AI	9590	DC-9 MD-80		88 99167		Request Access

Click on the Publication Number to view the Details page for the publication. This can be also be done from the Search results for publications you already have authorization to view. See the Technical Publications Search User Guide for more information.

MY PUBLICATIONS

PUBLICATIONS DETAILS

The Service Bulletins and Publications section will list the related documents.

The publications you are authorized to view will have an active link to view the details page for that publication as well.

My Account

- Dashboard
- Profile
- Address Book
- Spare Order History
- Repair Order History
- Quote Requests
- Account Statements
- Invoices
- My Publications**

Technical Publications

Document Identification

Publication #	24-21-97
Doc Type	CMM, CMM
Revision Date	01/02/1995
Revision #	S

Detail

Title / Equipment	24-21-97
Application(s)	A300B2-100/200/B4-100/200/C4/F4, A300-600, DC-10
Associated Part Numbers	976J889-3
Engine(s)	n/a
Model(s)	n/a

Service Bulletins and Publications

- [71-1001 SB , SB](#)
- [72-1004 SB , SB Perform Search for this Publication](#)

Renew [Download](#)

If you are not authorized to view the publication listed, you can click here to search for and request access to the publication

MY PUBLICATIONS

VIEW AND DOWNLOAD PUBLICATION

My Account

- Dashboard
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Technical Publications

Document Identification

Publication #	24-21-97
Doc Type	CMM, CMM
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Detail

Title / Equipment	24-21-97
Application(s)	A300B2-100/200/B4-100/200/C4/F4, A300-600, DC-10
Associated Part Numbers	976J889-3
Engine(s)	n/a
Model(s)	n/a

Service Bulletins and Publications

71-1001 SB , SB

72-1004 SB , SB [Perform Search for this Publication](#)



The Renew button will show here as well as on the 'My Publications' page. Once it has been clicked, it will no longer be active. The Status can be viewed in the Request Status section.