



# UTC Aerospace Systems

## How to Search for Technical Publications

UTAS Customer Portal User Guide

[www.customers.utcaerospacesystems.com](http://www.customers.utcaerospacesystems.com)



# TECHNICAL PUBLICATIONS SEARCH

The screenshot displays the UTC Aerospace Systems Customer Portal. At the top, a navigation bar includes links for UTC, OTIS, UTC CLIMATE, CONTROLS & SECURITY, PRATT & WHITNEY, and UTC AEROSPACE SYSTEMS. The UTC Aerospace Systems logo is on the left, with the tagline "Where ingenuity takes off". A search bar is located at the top right, with a dropdown menu for "Spare Parts Search" and a search icon. Below the search bar, the text "Welcome to the Customer Portal" is displayed. A login form is centered on the page, featuring fields for "Username" and "Password", a "Remember me on this computer" checkbox, and a "Login" button. Below the login form, there is a "Register" section with a "Request Access" button. The background of the page shows an airplane in flight against a blue sky.

This search box can be found at the top of every page throughout the site.

Enter your user credentials to enter the site and see information tailored to your company.

If you are not registered user, you can click here to request access. There is another User Guide that can take you through the Registration process.

# TECHNICAL PUBLICATIONS SEARCH

## SEARCHING FOR TECHNICAL PUBLICATIONS

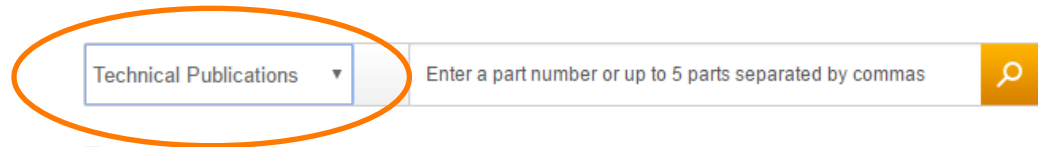
From the drop down, select Technical Publications. You will be able to search the following Technical Publication attributes:

Aircraft

Engine

Publication Number

Part Number



The image shows a search interface. On the left, there is a dropdown menu with the text 'Technical Publications' and a downward arrow. This dropdown is circled in orange. To the right of the dropdown is a search input field with the placeholder text 'Enter a part number or up to 5 parts separated by commas'. To the right of the input field is a magnifying glass icon on a yellow background.

Partial values are accepted, although you must enter a minimum of 3 characters. You may need to narrow your search if it is too broad.

# TECHNICAL PUBLICATIONS SEARCH

## FILTER & SORT SEARCH RESULTS

Filtered on : Application "DC-9"  
20 Results for "9590", viewing items 1 to 20

**Narrow Your Results**

Clear Filters

Application  
MD-80 (9)  
MD-90 (1)

Doc Type  
AI (9)  
CMM (1)  
SB (14)  
SIL/SIR (2)

Locations  
ais (9)  
Rkld (17)

PartNumber  
9590 (17)  
9590-1 (9)  
9590-6 (1)

Title  
002/9590-1 (1)  
27-001 (1)  
27-002 (1)  
27-009/112 (1)

Sort by: Publication Number-Ascending

Publication	Type	Part Numbers	Application	Engine	Location Cage Code	
002/9590-1	SB	9590	DC-9		Rkld 99167	<a href="#">View Details</a>
27-001	SB	9590	DC-9		Rkld 99167	<a href="#">Request Access</a>
27-002	SB	9590	DC-9		Rkld 99167	<a href="#">Request Access</a>
27-009/112	SB	9590	DC-9		Rkld 99167	<a href="#">Request Access</a>
27-005	SB	9590	DC-9		Rkld 99167	<a href="#">Request Access</a>
27-40-01	CMM	9590-1 9590-6	DC-9 MD-80 MD-90		Rkld 99167	<a href="#">Request Access</a>
27-40-01 - AI Log	AI	9590	DC-9 MD-80		ais 99167	<a href="#">Request Access</a>

To narrow your search results, filter using any of the attribute fields

Sort results

# TECHNICAL PUBLICATIONS SEARCH

## CLEAR SEARCH RESULTS FILTER

Your search filter is listed here

Filtered on : Application "DC-9"  
20 Results for "9590", viewing items 1 to 20

**Narrow Your Results**

**Clear Filters**

Application  
MD-80 (9)  
MD-90 (1)

Doc Type  
AI (9)  
CMM (1)  
SB (14)  
SIL/SIR (2)

Locations  
ais (9)  
Rkld (17)

PartNumber  
9590 (17)  
9590-1 (9)  
9590-6 (1)

Title  
002/9590-1 (1)  
27-001 (1)  
27-002 (1)  
27-009/112 (1)

Sort by: Publication Number- Ascending

Publication	Type	Part Numbers	Application	Engine	Location Cage Code	
002/9590-1	SB	9590	DC-9		Rkld 99167	<a href="#">View Details</a>
27-001	SB	9590	DC-9		Rkld 99167	<a href="#">Request Access</a>
27-002	SB	9590	DC-9		Rkld 99167	<a href="#">Request Access</a>
27-009/112	SB	9590	DC-9		Rkld 99167	<a href="#">Request Access</a>
27-005	SB	9590	DC-9		Rkld 99167	<a href="#">Request Access</a>
27-40-01	CMM	9590-1 9590-6	DC-9 MD-80 MD-90		Rkld 99167	<a href="#">Request Access</a>
27-40-01 - AI Log	AI	9590	DC-9 MD-80		ais 99167	<a href="#">Request Access</a>

Click here to clear your filter and return to the full search results

# TECHNICAL PUBLICATIONS SEARCH

## VIEW & REQUEST ACCESS FROM SEARCH RESULTS

Filtered on: Application "DC-9"  
20 Results for "9590", viewing items 1 to 20

Narrow Your Results		Sort by: Publication Number-Ascending						
Clear Filters		Publication	Type	Part Numbers	Application	Engine	Location Cage Code	
Application	MD-80 (9) MD-80 (1)	002/9590-1	SB	9590	DC-9		RkId 99167	<a href="#">View Details</a>
Doc Type	AI (8) CMM (1) SB (14) SIL/SIR (2)	27-001	SB	9590	DC-9		RkId 99167	<a href="#">Request Access</a>
Locations	als (9) RkId (17)	27-002	SB	9590	DC-9		RkId 99167	<a href="#">Request Access</a>
PartNumber	9590 (17) 9590-1 (8) 9590-6 (1)	27-003/112	SB	9590	DC-9		RkId 99167	<a href="#">Request Access</a>
Title	002/9590-1 (1) 27-001 (1) 27-002 (1) 27-003/112 (1)	27-005	SB	9590	DC-9		RkId 99167	<a href="#">Request Access</a>
		27-40-01	CMM	9590-1 9590-6	DC-9 MD-80 MD-90		RkId 99167	<a href="#">Request Access</a>
		27-40-01 - AI Log	AI	9590	DC-9 MD-80		als 99167	<a href="#">Request Access</a>

You will be able to **view** the details of the documents you already have access to or **request access** if you don't have it already.