



UTC Aerospace Systems

Password Management

UTAS Customer Portal User Guide


<https://www.customers.utcaerospacesystems.com>



PASSWORD MANAGEMENT

UTC OTIS UTC CLIMATE, CONTROLS & SECURITY PRATT & WHITNEY UTC AEROSPACE SYSTEMS

CUSTOMER PORTAL

 **UTC Aerospace Systems**
Where ingenuity takes off

Spare Parts Search Enter a part number or up to 5 parts separated by commas

Welcome to the Customer Portal

Login

Username *

Password * [Reset Password](#)

Remember me on this computer

OR

Register

Submit a request to view information about UTAS Parts, Spare and Repair Orders, as well as to search for Technical Publications.

Click 'Reset Password' button, from the homepage.

PASSWORD MANAGEMENT

The screenshot shows a login interface with a dark blue header containing the text 'Please Login'. Below the header, there are two input fields: 'Login ID:' and 'Password:'. A 'Login' button is positioned below the password field. A bracket on the right side of the form groups the two input fields, with an arrow pointing towards the explanatory text on the right.

If you know your username and password, then enter your login credential to access the portal. Otherwise, please choose from the links listed below.

[Change Password](#)



If you know your password and would like to change it, click this link.

[Request Initial Password](#)



If you have never logged into a UTC application, and there is no previous password associated with your username, click this link to setup your password.

[Change Profile](#)



If you would like to update your security questions & answers, in order to self-reset your password in the future, then click here and login.

[Forgot Password?](#)



If you have forgotten your password, and know your security questions & answers, click this link.



PORTAL ASSISTANCE CONTACT

Customer Portal Support Team Email: customer.portal@utas.utc.com

For 24/7 global AOG & technical support, please contact:
1-877-808-7575 (within U.S.)
1-860-654-2500 (outside U.S.)

