

COLLINS AEROSPACE CUSTOMER PORTAL

REPAIR QUOTE APPROVAL/REJECTION USER GUIDE

www.customers.utcaerospacesystems.com



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REPAIR QUOTE APPROVAL/REJECTION

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https://www.customers.utcaerospacesystems.com

UTC OTIS UTC CLIMATE, CONTROLS & SECURITY PRATT & WHITNEY COLLINS AEROSPACE

CUSTOMER PORTAL

Spare Parts Search Enter a part number or up to 5 parts separated by commas

Welcome to the Customer Portal

Login

Username *

Password * Password Management

Remember me on this computer

Login

OR

Register

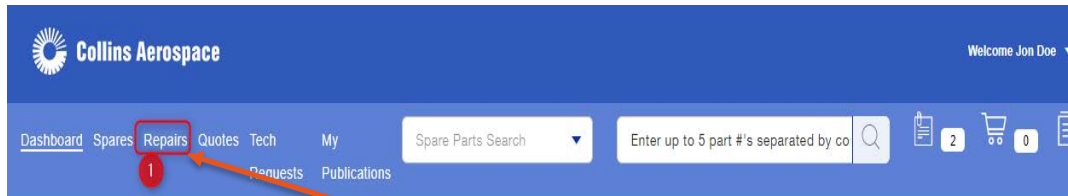
Submit a request to view information about UTAS Parts, Spare and Repair Orders, as well as to search for Technical Publications.

Request Access

Privacy Policy Terms Of Use FAQ And Customer Support

- You must log in to be able to view the Repair Quote for an order.
- Enter your credentials here to log in to the site.

REPAIR QUOTE APPROVAL/REJECTION



- After logging in, you are at the dashboard screen.
 - The dashboard page gives you access to some recent activity.
 - You can return to this dashboard at any time by clicking on the Dashboard link.

DASHBOARD

Spare Orders			Repair Orders		
Order Date	Order Date	Order Date	Order Date	Order Date	Order Date
11 MAY 2018	22 APR 2019	19 APR 2019	04 MAY 2018	19 APR 2019	19 APR 2019
PO Number	PO Number	PO Number	PO Number	PO Number	PO Number
8E143981M7	BILL-TO 2490	DPP_GSE_Z5_2	8D245378SVR	TEST10_MRP_R_04	TEST9_MRP_R_041
In Process	Shipped	_NON In Process	On Hold	19 Processing Rejection	9 Processing Rejection

- Either of these links (Repairs or View Repair History) will take you to the Repair Order History page.

REPAIR QUOTE APPROVAL/REJECTION

- In the Repairs Order History page, select the On Hold filter to view Quote Hold orders.
- Orders with Quote Ready status are orders with Repair Quotes awaiting approval.
- Clicking on the Quote Ready link will direct you to the Quote Ready page to Reject or Approve the quote.

OR

- Clicking on the Repair Order number link will direct you to the Repair Order Detail.

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Dashboard Spares **Repairs** Quotes Tech Requests My Publications Spare Parts Search Enter up to 5 part #'s separated by comma

Repairs Order History

FILTER BY STATUS Clear All X

2 Exchanged Awaiting Core 3 Exchanged 4 Pending Receipt 27 In Process **19 On Hold** 1 Scrapped 1 Cancelled 4 Shipped

ADVANCED FILTERS

Search: PO, Part, Serial # or Sales On Repair Location: Select Location Date Type: Select Type Start Date: Select Date End Date: Select Date Search Reset Download

Order Date	Repair Order #	Part #	Serial #	Rcvd. Date	Sched/Shipped	Quote Ready	Tracking	Alert Me
24 APR 2019	MRO QUOTE	808120-4	MRO	24 APR 2019	24 MAY 2019	\$200.00 Quote Ready		<input type="checkbox"/>
24 APR 2019	MRO QUOTE 2	808120-4	MRO2	24 APR 2019	24 MAY 2019	Quote Ready		<input type="checkbox"/>
24 APR 2019	MRO QUOTE 3	808120-4	MRO3	24 APR 2019	24 MAY 2019	Quote Ready		<input type="checkbox"/>

REPAIR QUOTE APPROVAL/REJECTION

- Quote Ready page allows you to:
 - Approve or Reject the quote, View Quote Details and Contact us.

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Quote Ready Contact

Purchase Order Number
MRO QUOTE

Part Description
Transducer assy

Part Number
808120-4

Quote
\$200.00

[View Quote Details](#)

[Reject Quote](#) [Submit Approval](#)

By accepting this quote, Customer agrees that all orders placed with Collins Aerospace will be governed by the Collins Aerospace Terms and Conditions, including any supplemental requirements listed therein (collectively, the "Terms"). Additional or different terms proposed or referenced by Customer shall not apply and are hereby expressly rejected, except if parties have an existing valid executed terms agreement in place. Said valid agreement shall be referenced on the order. Customer may obtain copies of the Collins Aerospace Terms and Conditions online at [Business Documents](#).

Inquire About Repair: PO_MRO QUOTE - SAP_0006130836 - Message (HTML)

From: Van.Nong@utas.utc.com

To: MRO_CSR@collins.com

Subject: Inquire About Repair: PO_MRO QUOTE - SAP_0006130836

Page 1 of 1

UTC Aerospace Systems

Notification	: 302833949
Sales Order	: 6130624
Quote Date	: 17-APR-2019
Customer PO	: TEST MRO QUOTE APPROVAL
Incoterms	: Ex Works FACTORY
Payment Terms	: Net 45 Days

Sold to: 2490
AIR FRANCE INDUSTRIES
SERVICE FINANCIER DB-LF
CS 30003
F-91550 PARAY VIEILLE POSTE

Ship to: 53213
AIR FRANCE INDUSTRIES
AWACS FRENCH AIR FORCE PROGRAM
F-93350 LE BOURGET

Workscope: OVERHAUL

Part No	Description	Serial Number
808120-4	CONTROLLER, EAI VALVE	6130624

REPAIR QUOTE APPROVAL/REJECTION

- Repair Order Details page allows you to:
 - Approve or reject the quote by clicking on the Reject Quote or Submit Approval button.
 - View Quote Details by clicking on the View Quote Details link or the Documents tab quote icon.

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Dashboard | Spares | Repairs | Quotes | Tech Requests | My Publications | Spare Parts Search | Enter up to 5 part #'s separated by |

Repair Order PO: MRO QUOTE

Contact CSR | Email Order

DETAILS	ORDER STATUS	SHIP DATE	TRACKING
Order Number: 6130836 Part Number: 808120-4 Serial Number: MRO	Quote Ready ▲ View Quote Details 2 Quote: \$200.00 Reject Quote 1 Submit Approval 4	Scheduled For: 24 MAY 2019	

PROGRESS TRACKER - REPAIR

Pending Receipt | In Process | On Hold | Scrapped | Cancelled | Shipped

Order Details | Documents

0006130836-Quote Form 3

UTC Aerospace Systems

Quote Number: 0006130836
Sales Order: 6130836
Quote Date: 13-APR-2019
Customer PO: 0006130836-QUOTE
Invoice: 0006130836-QUOTE
Payment Terms: Net 45 Days

Bill To:	Ship To:
000 AIR FRANCE INDUSTRIES SERVICE FINOCHER - DS-LF CS 2000 F-41550 PARAY VIEILLE POSTE	000 AIR FRANCE INDUSTRIES AVIONS FRENCH AIR FORCE PROGRAM F-41550 LE BOURGET

Workscope:	OVERHAUL	
Part No.	Description	Serial Number
808120-4	CONTROLLER, EN VALVE	6130836